

FEDERATION OF ASIAN PHARMACEUTICAL ASSOCIATIONS

END OF TERM REPORT 2019-2022







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Together

"FAPA not only survived the pandemic, but thrived and persevered in the face of the biggest challenges in its history."

MESSAGE FROM THE PRESIDENT

The conditions and events in the last four (4) years of FAPA were unprecedented. While the past term has been affected by the challenges and risks related to the pandemic, this did not stop the federation and our member associations from working to help alleviate the suffering and improve the lives of Asian people through the pharmacy profession. This collective experience has given us a lot of realizations and lessons as we continue to change the way we do things, from our organizations to individual practices.

The stories in this report hope to provide documentation of how FAPA not only survived the pandemic but thrived and persevered in the face of the biggest challenges in its history.

We look to the future with much hope and believe that the adversities we faced can be reframed as opportunities to help us learn and work better together. The years 2019-2022 were a significant part of our history and will continue to inspire us to work harder and better in creating conditions in the Pharmaceutical System that would enable Asian pharmacists to be more relevant and responsive to the needs of patients.



(Dr. Yolanda R. Robles, FAPA President 2021-2026)

As we transition to the next chapter, we will focus on increasing our influence through innovation, collaboration, and empowerment. FAPA will remain steadfast in its vision of leading Asian pharmacists and organizations in improving the pharmaceutical and health systems in the region in order to ensure access to safe, quality, effective, and affordable medicines and improve health outcomes. We are confident that through the lessons we learned, we are stronger and better, together.



During the time of the 14th FAPA Bureau, it was established that the official start of office for each term shall be on January 1st of the year following the elections.

The 15th FAPA Bureau and Section Chairpersons were elected on the 23rd of October 2018 during the Closed Council Meeting of the 27th FAPA Congress (FAPA 2018) and started their term on January 1st, 2022.

Following the election of Dr. Yolanda Robles as president-elect, her position as Secretary-General became vacant and the new president Mr. Mohamad Dani Pratomo appointed a new Secretary General, Ms. Christine Ching Benosa to complete the FAPA Bureau and lead the FAPA Secretariat.

15TH FAPA BUREAU MEMBERS



Mr. Mohamad Dani Pratomo FAPA President (2019-2020) Indonesia



Dr. Yolanda Robles FAPA President (2021-2026) President-Elect (2019-2020) **Philippines**



Mr. Joseph Wang Immediate Past President Interim President Elect Taiwan



Mr. Jack Shen Lim Malaysia



Dr. Soo Ja Nam Honorary President South Korea



Mr. Seok-Goo Chang Vice President South Korea



Mr. Teera Chakajnarodom Vice President Thailand



Ms. Irene Quay Vice President Singapore



Mr. Shigeo Yamamura Vice President Japan



Ms. Christine Ching Benosa Secretary General **Philippines**

SECTION CHAIRPERSONS



Scientific Section Dr. Dong-Churl Suh The Korean Pharmaceutical Association



Pharmacy Education Section Dr. Mohamad Haniki Nik Mohamed Malaysian Pharmacists Society



Community Pharmacy Section Mr. Kimihide Nishio Japan Pharmaceutical Association



Hospital and Clinical Pharmacy Section Dr. Yuh-Lih Chang Pharmaceutical Society of Taiwan



Industrial Pharmacy and Marketing Section Ms. Maria Rosario B. Barangan Philippine Pharmacists Association



Social and Administrative **Pharmacy Section** Mr. John Jackson Pharmaceutical Society of Australia



Medicines and Health Information Section Ms. Scarlett Oi Lan Pong Pharmaceutical Society of Hong Kong



FAPA President (2019-2020) Mr. Mohamad Dani Pratomo during his inaugural address during the FAPA 2018 Closing Ceremony in Manila (October 27, 2018)

Inauguration and Turnover Meeting

In his inaugural speech during the FAPA Congress in 2018, the late FAPA president Mr. Mohamad Dani Pratomo hailed the previous term as a period of rapid advancement for FAPA as an organization citing the increase in the number of member associations and greater activity among member associations. He laid out the areas that he wanted to focus on during his term that include:

1. Continue expanding membership and engagement with member associations, 2. Overcoming diversity by convening member associations to work together on common goals for the profession, 3. Increasing the value of FAPA as a regional organization by serving as a platform to spread the development of the profession, 4. Preparing pharmacists for inevitable digital transformation, and 5. Recognizing the value of the next generation by inviting more young pharmacists to work with FAPA.

"FAPA will take the central role as everyone's facilitator."



To promote continuity and easier transition of FAPA Officials, a Turnover Meeting was held for the first time on December 15, 2018, between FAPA President Mr. Joseph Wang (2015-2018) and Mr. Mohamad Dani Pratomo, together with then-Executive Secretary Ms. Christine Ching Benosa. The agenda included reporting of the financial status of the organization upon turnover, and recommendations to help continue the ongoing developments in FAPA, such as the needed review and revision of FAPA Statutes, continuing improvement of the FAPA congress, strengthening the secretariat, activation of FAPA Sections and other possible activities, and setting up of a new FAPA Office.



Turnover Meeting between FAPA Presidents Mr. Joseph Wang (2015-2018) and Mr. Mohamad Dani Pratomo (2019-2020) with Secretary General Ms. Christine Ching Benosa (2019-2022) held on December 15, 2018.in Manila.

WELCOME TO FAPA'S NEW OFFICE

A new environment

Previously, FAPA's registered address is an office located in a 10-square meter room rented for 3,000 US Dollars from the Philippine Pharmacists Association's office building in one of the busiest areas in Manila City, Philippines. Although it was enough to provide a fixed address for legal registration purposes, the limited space was only enough for a single table and shelves and was deemed unconducive for meetings or staff who need to work.

In 2019, FAPA officially moved to a new secure environment in a gated condominium community very close to the international airport in Metro Manila. The property was personally purchased in 2017 by Mr. Joseph Wang and his wife Ms. Shirley Huang with the purpose of having a space conducive to the FAPA secretariat and holding meetings in Manila. The yearly rental value amounting to 5,000 US Dollars was waived by Mr. Joseph Wang, and he agreed to let FAPA use and maintain the unit for the whole term for free.



FAPA's new office is capable of on-site and online videoconference set up using a projector and built in screen.



Resort-style outdoor amenities of Raya Garden Condominiums include a pool, restaurant, and function rooms that can be rented for meetings and small gatherings.



Interior of FAPA's new office is much more spacious and brighter.

FAPA's new office now features a 48-square meter indoor space with 2 rooms for the secretariat office and storage, a restroom and shower, a conference area with modular tables that can seat up to 10 people, a pantry, and a shaded balcony space. It is also easily accessible, being located close to the exit of interconnected expressways, airport roads, and a planned subway station.

FAPA's legally registered address is Unit 309 Surabaya Building, Raya Garden Condominium, West Service Road SLEX, Brgy. Merville, Paranaque City 1709 Metro Manila Philippines.

For most of its history, FAPA has engaged various individuals who contribute their time and effort to serve as staff on a volunteer basis and they may or may not have some form of honorarium. This kind of arrangement poses a challenge in maintaining continuity in administration, organizational knowledge, and commitment to programs and projects of the federation. To help FAPA achieve its long-term targets, it is a must for FAPA to have dedicated staff who could run the day-to-day operations of the organization and organize meetings and manage programs that will be implemented.

NEXT GENERATION PIONEER EMPLOYEES



FAPA Secretary-General Ms. Christine Aileen Ching Benosa, RPh MPH



FAPA Office and Communications Administrator

Ms. Maria Katrina E. Herrera In 2017, FAPA officially hired its former volunteer pharmacist, Ms. Christine Aileen Ching Benosa to serve as executive secretary and its first full-time employee at the FAPA headquarters during the term of Mr. Joseph Wang. True to his word of engaging the millennial workforce, FAPA president Mr. Dani Pratomo appointed Ms. Benosa as the youngest Secretary-General of FAPA starting on January 2019. Another administrative staff, Ms. Maria Katrina Herrera, was hired a month later to fill the new position of Office and Communications Administrator.

The first assignment of the new FAPA headquarters staff was to formally set up its legal registration in the new city where it relocated, ensure compliance with all Philippine government requirements for human resources, and develop standards and processes for financial, program, and event management on top of its regular secretariat duties.

In 2019, FAPA was able to officially comply with all Philippine government requirements for employment including mandatory benefits, taxes, and incentives, and complete its registration in Paranaque City.

PROACTIVE DIGITAL ACCELERATION





FAPA President Mr. Mohamad Dani Pratomo emphasized the importance of embracing technology for greater efficiency in operating and managing the organization. This proactive initiative includes investing in the right equipment and software subscriptions, which has allowed FAPA to cope with challenges it faced.

FAPA has upgraded its computers and subscribed to cloud storage, teleconferencing software, and online design and publishing tools to support the secretariat and the implementation of projects as well as organizing meetings. Starting in 2019, this allowed FAPA staff to work remotely or from home and also allowed the FAPA Bureau to meet more frequently.

The practice of proactively embracing technological advancements and innovative processes as early as possible reduces risks and prevents unnecessary difficulties in transitioning during critical moments. In this term, there were 2 experiences that are worth citing:

- 1. In October 2019, a fire incident reported in the house of one FAPA staff damaged a FAPA laptop and some paper documents but no data was lost because everything was digitized, kept and made accessible via cloud storage.
- 2.In March 2020, the lockdowns and travel restrictions that halted the operations of many other organizations had minimal impact on the FAPA Headquarters staff and operations because it has already been implementing a work-from-home/ remote-working system a whole year ahead of the pandemic.



Developing an enabling environment for high-quality pharmacy services that promote optimum patient outcomes requires a multistakeholder approach. As a regional organization, FAPA is uniquely suited to serve as a convenor to empower member associations and individual pharmacy champions not only in improving pharmacy practice but also in advocating for strengthening pharmaceutical systems. Through international cooperation and knowledge exchange, FAPA can help address issues that span several fields of pharmacy by serving as a platform to open these opportunities.

CARRYING OUT OUR MISSION THROUGH FAPA SECTION PROGRAMS AND ACTIVITIES



FAPA Section Chairpersons pose for a group photo after receiving their certificate of appreciation for serving as resource speakers in the 2019 FAPA Leaders Forum on the Role of Pharmacists in Promoting Immunization in Asia



The first ever FAPA Section Chairpersons Manual (available as e-copy)

The momentum of increasing the involvement of FAPA Sections began in the past term, which included initiatives to revise FAPA Sections in the constitution, improve nomination and election guidelines, and hold some activities outside of the FAPA congress. FAPA Section Chairpersons in 2019-2022 were the first to be officially nominated by their member associations. They proposed programs and projects that were sponsored by their member associations for implementation.

Improved Onboarding

One of the identified concerns especially of new Section Chairpersons is the need for proper onboarding activities. To help them in their duties, the FAPA secretariat prepared and provided them with the first-ever FAPA Section Chairperson's Manual (e-copy).

Working together through FAPA

Continuing FAPA's contribution to address global health issues, our FAPA Section chairpersons have worked together on 3 main areas, which include: Immunization (2019), Drug Shortage (2021), and COVID (2020-2022). Incidentally, the 3 areas of collaboration happened to be timely and relevant to the issues that affected pharmacists in all practice areas.

Section-Initiated Activities

During this term, in addition to participation in official meetings and performing their duties during the FAPA Congress, FAPA Section Chairpersons also made initiatives to address pressing issues in their respective fields by organizing webinars. developing and conducting surveys, producing guidance documents, and forming networks in their section. These activities were made possible through the support of the FAPA headquarters staff and volunteers, their sponsor member associations. partner institutions and organizations, and colleagues in their field.

FAPA SECTION INITIATIVES (2019-2022)

Hospital and Clinical Pharmacy Section



Dr. Yuh-Lih Chang Chairperson Hospital and Clinical Pharmacy Section

The FAPA Hospital and Clinical Pharmacy Section, led by Dr. Yuh-Lih Chang, have for years partnered with FAPA Foundation in promoting Good Pharmacy Practice (GPP) through the annual International GPP Training Program held in Taiwan.

In addition to the GPP Training, the section has exerted a lot of effort in helping pharmacists face the COVID-19 Pandemic since 2020 by conducting webinars and producing guidance documents on topics such as infection control strategies, home-care management, and drug shortage and supply. A survey on drug shortage was also developed for patient-care facilities.

The FAPA Hospital and Clinical Pharmacy Section was able to implement its projects through collaboration with the FAPA Foundation, the Pharmaceutical Society of Taiwan, Taipei Veteran's General Hospital, the FAPA Industrial Pharmacy, and Marketing Section, the FAPA Community Pharmacy Section and the FAPA Secretariat.



Guidance Document (e-copy)

COVID-19 Infection Control and Prevention Strategies for Health-System Pharmacists and Pharmacy Departments 1st and 2nd edition



Webinar

Drug Supply and Shortage Management Amid COVID-19



Guidance Document (e-copy)

COVID-19 Home Care Recommendations for Pharmacists and Patients



Webinar

Drug Supply and Shortage Management Amid COVID-19

FAPA SECTION INITIATIVES (2019-2022)

Pharmacy Education Section

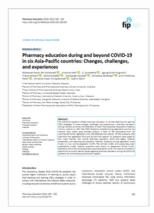
The FAPA Pharmacy Education Section, led by Dr. Mohamad Haniki Nik Mohamed was able to conduct several webinars organized together with the FAPA Secretariat and the Malaysian Pharmacists Society (MPS) on topics such as changes, challenges, and experiences related to the impact of COVID-19 on pharmacy education, Virtual Inter-Professional Education (IPE) and Collaborative Online International Learning (COIL).

At these events, speakers from pharmacy education institutions in Australia, Malaysia, India, Indonesia, the Philippines, and Mongolia shared their knowledge and experiences. Prior to each webinar, a survey was conducted among registered participants to find out their concerns and summarize the questions that could be tackled by the speakers. In addition to the webinar, these speakers further collaborated on publishing a journal manuscript from the points discussed in the webinar.

The section also continues to hold a FAPA Dean's Forum during the FAPA Congress, which began in 2018. In 2022, the education section released a pre-forum survey to collect information on the future directions of pharmacy education in Asia for the Dean's Forum held in Kuala Lumpur Malaysia on November 9, 2022.



Dr. Mohamad Haniki Nik Mohamed Chairperson Pharmacy Education Section



First Journal Publication of the FAPA Pharmacy Education Section https://doi.org/10.46542/pe.2020.20 2.183195



Webinar

Pharmacy Education During and Beyond COVID-19: Changes, Challenges and Experiences in Asia-Pacific



Webinar

Virtual Inter-Professional Education (IPE) and Collaborative Online International Learning (COIL) in Pharmacy

FAPA SECTION INITIATIVES (2019-2022)

Industrial Pharmacy and Marketing Section



Mrs. Maria Rosario Bautista-Barangan Chairperson Industrial Pharmacy and Marketing Section



Section Special Report

Manufacturing and Quality Issues in
Drug Shortages: The Asian

Pharmaceutical Industry Perspective

The FAPA Industrial Pharmacy and Marketing Section, led by Mrs. Maria Rosario Bautista-Barangan, focused on the issue of Drug Shortage even before the pandemic. During the FAPA Leaders' Forum on the Roles of Pharmacists in Immunization in 2019, Mrs. Barangan raised the alarming need to address the root-causes of shortages in pharmaceuticals, especially of vaccines, and not just focus our attention on improving pharmacy practice. The pandemic that was announced the following year exposed how serious the issue of drug shortage was especially in developing countries.

The section conducted a study on manufacturing and quality issues in drug shortage in Asia-Pacific in collaboration with the University of the Philippines, released a report, and disseminated this information through an event hosted by the Philippine Pharmacists Association in partnership with the International Society for Pharmaceutical Engineering (ISPE) and the FAPA Hospital and Clinical Pharmacy Section.



2021 WebinarAddressing Drug Shortage Amid the Pandemic



Collaboration StudyQuality Issues in Drug Shortage in Asia-Pacific

FAPA EVENTS CO-HOSTED BY MEMBER ASSOCIATIONS (2019-2022)



2019 FAPA Leaders' Forum on the Role of Pharmacists in Promoting Immunization in Asia

Co-hosted by: Pharmaceutical Association of Thailand Under Royal Patronage

On October 19, 2019, FAPA organized a Leaders' Forum on "The Role of Pharmacists in Promoting Immunization in Asia" together with the Pharmaceutical Association of Thailand under Royal Patronage (PAT) at the Ambassador Hotel in Bangkok, Thailand. The aim of the forum was to promote high yield discussions and sharing of insights and experiences on promoting immunization in each country using the strategic roles of pharmacists. Participants included member association representatives, leaders and FAPA officials.

The program had 4 sessions with short presentations by all FAPA Section Chairpersons followed by workshop activities:

- 1. Consensus Building on Identifying Priority Issues for Asian Pharmacists
- 2. Strategies to promote the role of pharmacists as a reliable source of up-to-date and evidence-based information on immunization
- 3. Sharing of models and best practices on Pharmacist-led Immunization Services and Pharmacovigilance
- 4. Collaborating with government and other stakeholders to ensure access to safe vaccines.



Promotional Poster 2019 FAPA Leaders Forum "The Role of Pharmacists in Promoting Immunization in Asia"



2019 FAPA Leaders Forum participants were FAPA leaders and representatives from member associations which included young pharmacists



2019 FAPA Leaders Forum participants taking a photo with their proposed program to promote immunization.

FAPA EVENTS CO-HOSTED BY MEMBER ASSOCIATIONS (2019-2022)

Webinar on Roles of Pharmacists in Optimizing Care for Muslim Patients During Ramadhan

Hosted by the Indonesian Pharmacists Association (Ikatan Apoteker Indonesia)

On April 3rd, 2022, the Indonesian Pharmacists Association hosted a webinar during the month of Ramadhan, to highlight the importance of cultural competence in delivering optimum pharmaceutical care to the population pharmacists serve. The two main topics included considerations on medication management during observation of fasting in Ramadan and Promoting patient confidence in pharmaceutical products through halal certification.

Speakers and panelists came from different countries including Indonesia, Malaysia, the Philippines, Pakistan, and the United Arab Emirates. The discussions at this event featured similarities in concerns among different Asian countries and were able to share best practices and perspectives with each other. Participants that attended the webinar included pharmacists from Indonesia, Philippines, Malaysia, Macau, Bangladesh, India, Nepal, Pakistan, South Korea, Taiwan, United Arab Emirates.





E-poster of the IAI-FAPA Webinar on Roles of Pharmacists in Optimizing Care for Muslim Patients During Ramadhan



Speakers, panelists, and moderators join the presidents of IAI (Dr. Nurul Falah Eddy Pariang) and FAPA (Dr. Yolanda Robles) for a virtual group photo

The webinar also included a virtual MOA signing ceremony between IAI and the Federation of Taiwan Pharmaceutical Associations (FTPA) as sister associations.

FAPA EVENTS CO-HOSTED BY MEMBER ASSOCIATIONS (2019-2022)

Precongress Forum and Workshop Transformation of Asian Pharmaceutical Systems: Lessons from the COVID-19 Pandemic

co-hosted by the Malaysian Pharmacists Society

FAPA hosts live events once again, and the first event post-pandemic is the FAPA Precongress Forum and Workshop on November 9, 2022. This event is sponsored by the Malaysian Pharmacists Society, the host of the 28th FAPA Congress in Kuala Lumpur, Malaysia.

The output of this event includes resolutions for FAPA member associations to implement within their organization and recommendations for FAPA to take as an international federation of pharmacy associations in Asia.

Another highlight of this event includes the formation of joint initiatives and the signing of pacts between FAPA member associations to promote cooperation in addressing the biggest challenges encountered by pharmacists in the COVID-19 pandemic.



The pre-congress forum and workshop high-level features discourse between pharmacy leaders in Asia and representatives of member associations in preparing for future pandemics based on the experiences learned from COVID-19 in key areas including engaging with patients and other health professionals. pharmacy practice services, enhancing the training of future pharmacists, and supply chain and system issues involving multiple stakeholders.

FAPA SCIENTIFIC EVENTS 2019-2022



The years 2019-2022 have been marked by unprecedented challenges that were encountered by the federation: (1) hosting the 28th FAPA congress, (2) the COVID-19 pandemic, and (3) the sudden loss of our president Mr. Mohamad Dani Pratomo. Throughout this experience, the FAPA council had to make decisions on matters that have never been encountered before, and the strong leadership exhibited by the members of the FAPA Bureau helped FAPA overcome these challenges.

STORIES OF PERSEVERANCE

The 28th FAPA Congress: Three countries, three years.

In FAPA, being able to host the FAPA Congress is seen as both an honor and an important responsibility. Hosting a big international event is not only a source of pride for member associations but also an opportunity to bring in ideas, advancements, and resources that the international pharmacy community can offer.

Changes in Hong Kong

In 2018, the FAPA flag was ceremonially turned over during the FAPA Congress in Manila as everyone was invited to attend the next congress in 2020 in Hong Kong. Prior to that, the Pharmaceutical Society of Hong Kong (PSHK) headed by President Mr. Philip Chiu signed the MOA with FAPA in Bangkok and presented their plans in hosting the Congress to the council in 2016. They also hosted a site visit for the 14th FAPA Bureau president, Mr. Joseph Wang during his term.

The FAPA Bureau was very keen on ensuring the success of each congress as this is one of the primary activities of FAPA ever since it was established in 1964 so it came as a surprise when upon following up for preparations in the first quarter of 2020, there was suddenly a proposal from PSHK to change the venue of the congress, as well as major provisions in the MOA due to the financial situation of their organization.



Ceremonial turnover of FAPA flag from the host of the 27th Congress (Phiilippine Pharmacists Association) to the 28th Congress (Pharmaceutical Society of Hong Kong)

Although FAPA tried to consider the situation of PSHK, the proposed new venues were deemed not suitable for the requirements of the scientific congress and PSHK president Ms. Scarlett Pong suggested that if FAPA Bureau cannot accept their new venue, the FAPA Bureau may reconsider other member associations who want to host the FAPA Congress in 2020. At this point, the FAPA Bureau tried to review the bids of other associations for 2020, and the Pharmaceutical Society of Sri Lanka (PSSL) headed by Mr. Shalutha Athauda, volunteered to host the event in the best international convention center in Colombo.

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PSSL readily organized a site visit for FAPA Bureau representatives for a personal meeting and inspection in March 2019 and when everything was found to be suitable for the Congress, the FAPA Bureau presented the whole situation in Hong Kong and the proposed solution from Sri Lanka to the FAPA Council for decision-making.

Security Issues in Colombo

Just as the FAPA Council approved the recommendations of the FAPA Bureau, news suddenly came about the tragic terror attacks in Colombo, just a month after the site visit was conducted. There were concerns raised from the council on the security situation which may impact the expected number of foreign delegates for the upcoming congress. After a video teleconference meeting and another personal meeting in Colombo to assess the local situation, it became clear to the FAPA Bureau that PSSL, which was then led by Mr. Athauda's successor Mr. Tisara de Silva, was not confident in the viability of their earlier proposal.



Bandaranaike Memorial International Conference Hall (BMICH), the proposed venue of the 28th FAPA Congress in Sri Lanka.

This predicament involving the hosting of the 28th FAPA Congress led FAPA Vice President Mr. Jack Shen Lim to discuss with their association to host the FAPA Congress in Malaysia together with their national conference following the FAPA Congress format in order to provide a venue for this important event. The Malaysian Pharmacists Society (MPS) headed by Mr. Amrahi Buang accepted the challenge of hosting in such a short time.



MOA signing between FAPA and MPS for hosting FAPA 2020 held in Bangkok, Thailand on October 18, 2019.

The third time is a charm for the 28th Congress

This new proposal was presented to the FAPA council during the council meeting held in Bangkok, Thailand on October 18, 2019, and was approved unanimously. The new agreement was sealed with an MOA signing ceremony witnessed by the FAPA Council. Nobody imagined that the congress would have to be postponed several times by uncontrollable circumstances due to the pandemic, but MPS held on to their commitment to making the 28th FAPA Congress happen even though it had to be postponed to 2022.

Lessons Learned From This Experience

One of the key issues that came to light is the need for accountability of member associations that decide to bid and host the FAPA congress. While it is the natural duty of the FAPA Bureau and Council to be considerate of the situation of member associations and find alternative solutions, accountability goes both ways and this can only be done by applying control measures and mechanisms to cover the damages caused by failure to uphold agreements that were made.

To ensure the stability and reliability of future hosts, it was suggested that future host organizations provide FAPA with a guarantee deposit at least a year prior to the Congress. This way, it serves as an assurance for FAPA that the agreements will be followed and there is a stronger commitment to the success of the Congress.

2020: THE YEAR COVID-19 CHANGED THE WORLD

Even before the World Health Organization officially declared COVID-19 a pandemic, FAPA headquarters have been monitoring the global situation and found the greatest risk of infection among pharmacists, especially those working in the community.

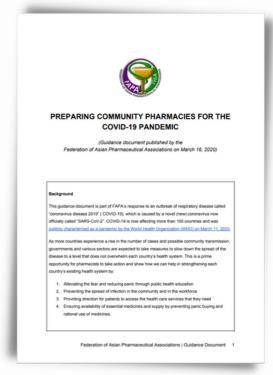
Soon it became clear that there is very little available information on this novel virus and even less information on how to handle the situation, especially in Asian countries. This prompted the FAPA Secretary-General Ms. Christine Ching Benosa to develop a guidance document to prepare pharmacists for the pandemic using the best available information at the soonest possible time.

Within just five days after the pandemic was officially announced, FAPA President Mr. Mohamad Dani Pratomo approved the release of the first set of emergency guidelines for Asian pharmacists. The emergency guidance document from FAPA identified 4 key areas of concern, especially for community pharmacists, and provided recommendations. These included:

- (1) Alleviating the fear and reducing panic through public health education,
- (2) Preventing the spread of infection in the community and in the workforce,
- (3) Providing direction for patients to access the health care services that they need, and (4) Ensuring availability of essential medicines and supplies by preventing panic-buying and promoting rational use of medicines.

This document was disseminated to all FAPA Member associations and was adopted by pharmacy associations as part of their national guidelines for pharmacists.

Within just five days after the pandemic was officially announced, FAPA President Mr. Mohamad Dani Pratomo approved the release of the first set of emergency guidelines for Asian pharmacists



First COVID-19 Guide for Pharmacists by FAPA released on March 16, 2020 developed by Public Health Pharmacist and Secretary General Ms. Christine Ching Benosa

Subsequently, the FAPA Sections released more guidelines, including those for health system pharmacists and home care guidelines from the FAPA Hospital and Clinical Pharmacy Section headed by Dr. Yuh-Lih Chang in collaboration with the community pharmacy section. These were disseminated via webinars hosted by the FAPA foundation.

THE MEMORY OF BELOVED FAPA PRESIDENT MR MOHAMAD DANI PRATOMO LIVES ON



Mr. Mohamad Dani Pratomo FAPA President (2019-2020)

It was 9:16 PM on the last day of 2020 when the FAPA Headquarters received sudden news from Indonesia of the passing of FAPA president Mr. Mohamad Dani Pratomo due to COVID-19 and the FAPA Bureau had to be informed of the unfortunate incident immediately. Within 24 hours, FAPA sent its condolences to Mr. Pratomo's loved ones.

After a period of mourning, the FAPA Bureau reconvened to officially discuss the protocol in the event of the demise of the FAPA President. Upon review, the FAPA statutes indicate that the President-Elect automatically assumes the position of President in this situation. The FAPA Bureau members unanimously voiced their support for Dr. Yolanda Robles' leadership during this difficult time for FAPA.

Since the position of President-Elect was now vacant, the FAPA Bureau appointed Vice President Mr. Jack Shen Lim to take on the duty as interim President-Elect and fulfill the responsibilities of Dr. Robles in her former position until 2022. Another concern raised was the position of Immediate-Past President for the next term, and so it was unanimously agreed that Mr. Joseph Wang shall extend for another term as Immediate Past President of FAPA until 2026.



Sympathy flowers sent by FAPA to the family of its late President Mr. Mohamad Dani Pratomo

HOW FAPA SURVIVED AND THRIVED THROUGHOUT THE PANDEMIC

While the pandemic sent a severe blow to many organizations, FAPA was fortunate to be able to continue its mission despite the postponement of major events and the tragic loss of its leader.

Financial Risks Mitigated

In the years prior to the pandemic, the financial situation of FAPA has fortunately been strengthened with the support of all member associations that volunteered to increase their contribution to the organization. This enabled FAPA to continue to operate its office and sustain its employees.

To further mitigate risks, a review of the annual expenditure of FAPA was made and the 15th FAPA Bureau reached a consensus during their second Bureau Meeting in November 2019 that from 2020 onwards, all FAPA Bureau members must contribute by shouldering their own expenses when fulfilling their duties for FAPA. This was further established by adding this as a statute amendment and incorporation into newly established Bureau election guidelines. Cost-saving technology was also considered such as the use of teleconferencing and allowing remote working arrangements to reduce costs for organizing meetings and utilities for basic operations.

The 15th FAPA Bureau reached a consensus during their second Bureau Meeting in November 2019 that from 2020 onwards, all FAPA Bureau members must contribute by shouldering their own expenses when fulfilling their duties for FAPA.

Without these changes, FAPA would have been at great risk as the loss of income from the missed FAPA congress in 2020 threatened its budget for basic operations.

Through the strong support of several member associations, leadership and resourcefulness within FAPA, even more activities were successfully held than in pre-pandemic times.



Members of the 15th FAPA Bureau who agreed via consensus to remove Bureau travel and accommodation expenses from the FAPA Budget from 2020 onwards.

Through the strong support of several member associations, leadership and resourcefulness within FAPA, even more activities were successfully held than in pre-pandemic times.

From 2020-2021, the FAPA headquarters had to follow the movement restriction orders in Manila, but because of its work from home arrangement implemented earlier, operations were minimally affected.

The accomplishments of FAPA in the middle of the crisis shows that strategic foresight can ensure the future of the federation. In its second meeting held in Bangkok Thailand on October 18, 2019, the 15th FAPA Bureau discussed the important topic of setting the future direction of FAPA as an organization. While the term of the 14th FAPA Bureau under the leadership of Mr. Joseph Wang focused on key areas such as expanding membership, addressing global health issues identified by the World Health Organization, improving the FAPA Congress, enhancing engagement and contribution of sections and member associations, and strengthening the FAPA Secretariat among others, the 15th FAPA Bureau decided to not only continue the momentum started in the previous term but to further conduct an analysis of FAPA's position as an international organization of pharmacists in Asia and propose short term and long term recommendations for the organization's future directions.



VISION 2020 AND BEYOND: TAKING A LOOK AT THE FUTURE OF FAPA AS AN ORGANIZATION

A strategic planning committee was appointed by the FAPA Bureau to conduct a review of the organization and provide recommendations that shall be discussed by the FAPA Bureau and presented to the FAPA Council for consultation and gathering of feedback. This strategic plan analyzed the current position of FAPA and presented strategies to capitalize on the many growing opportunities to be more effective in its goal to empower pharmaceutical systems in Asia.

A series of meetings were held by the strategic planning committee on December 1, 2019 (Singapore) February 15-16, 2020 (Singapore), November 7, 2020 (via Zoom), and February 6, 2021 (via Zoom). Findings and recommendations were presented and consulted with the rest of the FAPA Bureau (via Zoom) on October 17, 2020, November 21, 2020, and February 27, 2021.



The four-member strategic planning committee appointed by the FAPA Bureau U-L Mr. Jack Shen Lim, L-L Mr. Joseph Wang, U-R Ms. Irene Quay and L-R Ms. Christine Ching Benosa

A review of FAPA's Vision

The new vision of FAPA was made to be more clear, simple, and descriptive of FAPA's main goals for Asia – which will be detailed further in the organization's strategic goals. From the vision itself, FAPA's interests and priority concerns as an organization are clearly written. It reads as follows:

"FAPA is the leading international pharmacy organization in Asia that ensures access to safe, cost-effective and quality pharmaceutical services and products to improve health outcomes for all."

Defined Goals, New Targets

After conducting a detailed situational analysis of the pharmacy and healthcare landscape, internal and external assessment, and examining the current needs and directions of various stakeholders including member organizations, the strategic committee recommended 5 goals for FAPA to take in the future. To support these 5 goals, strategic targets where identified, which can serve as a guide for future bureau members, section chairpersons, member associations and external organizations that may wish to support FAPA in achieving its vision.

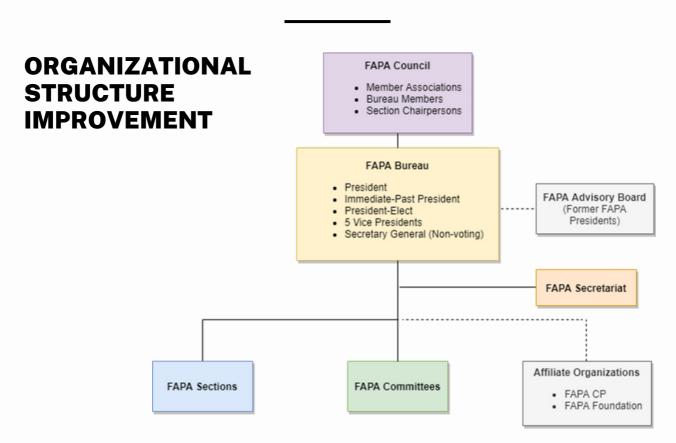
FAPA STRATEGIC GOALS AND TARGETS

FAPA Strategic Goals and Targets	Rationale for FAPA Targets
Pharmacists building the confidence of the public and other health	In many Asian countries, pharmacists are
professionals in the use of pharmaceutical services and products.	still often seen as glorified shopkeepers
processing in the acc of printing control and products	and FAPA target no. 1 aims to increase the
1.1 Increase the awareness and importance of the quality of pharmaceutical	recognition of the roles of pharmacists
products and competent pharmacy professionals in instilling confidence in	within the greater health system.
pharmaceutical systems;	mann the greater means system.
1.2 Develop or adopt, and propagate standards that ensure patient safety and	
improves person-centered pharmaceutical care through the responsible and	
quality use of medicines;	
1.3 Work in partnership with member organizations to promote evidence-based	
pharmacy practice by culturally competent professionals;	
1.4 Improve the competency and sustainable development of the pharmacy	
workforce by promoting good practice standards, pharmacy education and	
working conditions.	
2. Resilient Pharmaceutical Systems that ensures access to essential	Inequities in health is prevalent in many
pharmaceutical products and vaccines.	Asian countries and compounded by the
2.1. Champion access to medicine for all as part of the move towards Universal	challenges brought about by natural
Health Coverage;	disasters, health emergencies and other
2.2. Educate and encourage collaboration between member associations and	humanitarian crises. FAPA Target no. 2
other relevant stakeholders to share information and work to eliminate	aims to promote stronger pharmaceutical
medicine shortages, substandard and falsified medicines;	systems that can address global health
2.3. Improve the resilience of pharmaceutical systems in Asia to ensure continued	issues and withstand factors that
access to medicines in emergency situations.	challenge access to safe medicines and
	effective pharmaceutical care services.
3. Patients and the Public as active partners in maintaining their health and	FAPA believes that improving health
wellness.	outcomes require empowered and
3.1 Support and encourage pharmacists to engage their patients and the public as	informed public/ patients. FAPA target no.
an active partner by improving health literacy;	3 focuses on encouraging pharmacists to
3.2 Support and empower pharmacists in their role as health educators through	promote the use of preventive approaches
technical resources and skills training.	and health education to engage the
	public.
4. A pharmacy ecosystem that is connected, engaged, innovative and future	Pharmaceutical systems are complex
ready.	systems influenced by many actors and
4.1. Develop a platform for networking amongst research and academic	external conditions. FAPA target no. 4
institutions for potential research collaborations that promote the	aims to take a systems approach involving
development, innovation and discovery in medicines, health technologies	various stakeholders and players working
and services;	collaboratively, and utilize a wide network
4.2. Support reforms in pharmacy education and practice to prepare the	for research collaboration and innovation
pharmacy workforce to meet future patient needs;	in health while developing a future-ready
4.3. Support, share and encourage the propagation of new developments and	pharmacy workforce.
best practices in pharmacy. 5. FAPA is a responsive and ethical organization, operating on shared values	A bottom up strate === for === ded to t===for
that benefit its members and stakeholders.	A bottom-up strategy is needed to truly address the various needs of different
5.1 Engage with our member associations to understand their needs and support	Asian countries. FAPA target no. 5 aims to
their work;	increase the value of FAPA for our
5.2 Improve the management of the organization by increasing operational	member organizations and other regional
efficiency and financial sustainability;	organizations through meaningful
5.3 Improve succession management by identifying and developing future leaders	
to ensure the continued growth of the organization;	of its resources and operations.
5.4 Establish meaningful collaboration with affiliate organizations, other	-, its research and operations
healthcare professionals and relevant stakeholders through our shared core	

values to achieve the strategic outcomes.

FAPA STATUTE REVIEW AND AMENDMENT

FAPA's organizational transformation requires a detailed review of its statutes, composition, and functions. The strategic planning committee was tasked to review each provision of the 2018 FAPA Statutes in anticipation of its future directions. Specific issues were identified and recommendations were presented to the FAPA Bureau for discussion. After several rounds of discussion, debate, and review, a final draft of the revised FAPA Statutes was submitted to the FAPA Council with recommendations for approval.



In the past, FAPA did not have a clearly written organizational chart, and operated based on descriptions of organs written in the statutes. The 15th FAPA Bureau recommended to establish the organizational chart of FAPA to clarify the organizations' structure and composition.

In line with the FAPA Statutes, the FAPA council remains to be the highest decision-making body of FAPA. Its composition includes Member Association Presidents, Bureau Members, and Section Chairpersons. It is easy to see that FAPA sections, committees, and other organizations that officially use the name of FAPA recognized as independent affiliate organizations all report to the FAPA Bureau, which is supported by the FAPA Secretariat. The position of honorary president was expanded to include all former FAPA presidents in an advisory board that may be invited to provide counsel to the FAPA Bureau when needed. FAPA CP and FAPA Foundation are now both recognized as independent affiliate organizations.

FAIRNESS AND TRANSPARENCY IN FAPA MEMBERSHIP

Membership Fee standardization

During its first meeting for the term in 2019 in Bangkok. Thailand, the FAPA Council approved a new standardized membership fee schedule effective 2020 onwards. The schedule proposed by the Committee appointed by the FAPA Bureau includes minimum fees for each member association considering the economic classification of their countries and the characteristics of their organization. The rates specified are routinely subjected to review at the start of each term of the FAPA Bureau (every four years).

Reference Table for FAPA Membership Fee Criteria

World Bank Classification	Size of	Number of years	
	Association	as FAPA member	
A – High Income Countries	<10,000	< 8 years in FAPA	
B – Middle Income Countries	Members	> 8 years in FAPA	
C – Low Income Countries	>10,000		
(including Lower Middle Income	Members		
Countries)			

Years of	C (Low – LMIC)		B (Middle Income)		A (High Income)	
membership	<10K	>10k	<10k	>10k	<10k	>10k
	members	members	members	members	members	members
< 8 years	200 USD	400 USD	400 USD	600 USD	600 USD	1200 USD
> 8 years	300 USD	750 USD	750 USD	1500 USD	1500 USD	2400 USD



Membership Committee Meeting on September 4, 2022

Review of FAPA Membership Guidelines

On September 4, 2022, a committee composed of Dr. Yolanda Robles, Mr. Joseph Wang, Mr. Seok-Goo Chang and Ms. Christine Ching Benosa was tasked by the FAPA Bureau to convene and develop recommendations not only to increase the number but also to improve the quality of engagement of FAPA member associations.

Through the years, several member associations have gone in and out of active participation in FAPA, while several organizations, sometimes from countries with existing members, have expressed interest to be active members and contribute to FAPA's vision. With these in mind, a review of the current and proposed FAPA statutes was conducted, and it was found that there was no express written provision that prohibits opening membership to more than one association per country. Therefore, it was recommended by the committee to accept any organization that fulfills the criteria for member associations to be part of FAPA and contribute to its mission. The committee further examined all other provisions in the statutes and added its recommendations for membership to the revised FAPA Statutes.

FINANCIAL MANAGEMENT REFORMS

In 2019, the FAPA Secretariat began to develop standard protocols for handling FAPA's finances including a regular reporting system, cash advance request system, liquidation system, and reimbursement system with standardized forms.

All monthly financial reports summarizing income and expenses are compiled by the Office and Communications Administrator, reviewed by the Secretary-General, and then submitted to the FAPA President Dr. Yolanda Robles, and the Internal Auditor Mr. Joseph Wang who was appointed by the FAPA Bureau to this responsibility.

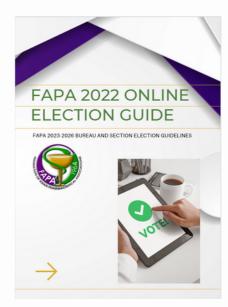
This way, tracking and review of all expenses for FAPA operations are easily monitored. This also allowed FAPA to develop its regular budget for basic operations based on the yearly data collected from this system.

NOMINATION AND ELECTION REFORMS

First FAPA Online Elections

On August 7, 2022, the election committee presented guidelines for both online and live elections to the FAPA Bureau's decision. There was a consensus to hold an online election ahead of the FAPA congress to ensure the participation of more council members and reduce risks related to changing travel restrictions. The guidelines for online elections were reviewed and approved by the 15th FAPA Bureau in that meeting.

For the 2022 elections, a comprehensive online election guide document was prepared by the FAPA secretariat based on the approved guidelines. This document was intended to be read by member associations and candidates for all positions to help them understand the process of nomination and election, and expectations for each position. One major development was the establishment of nomination and election guidelines of FAPA Bureau members by FAPA member associations. The nomination forms also a checklist of statements that emphasize the individual commitment of FAPA officials, including paying for their own travel expenses.



FAPA Online Election Guide made available to all member associations

First Comprehensive Election Report

After successfully conducting the online elections according to the announced timeline, the FAPA headquarters released a full report of the election results including a summary and detailed individual votes available for verification by voters. This enabled the online voting process to be concluded in an organized, fair, and transparent manner on October 15, 2022.

16TH FAPA BUREAU



Dr. Yolanda RoblesFAPA President
Philippines



Mr. Joseph Wang Immediate Past President Taiwan



Dr. Yuh-Lih ChangPresident Elect *Taiwan*



Ms. Christine Ching Benosa Secretary General Philippines



Dr. Dong-Churl SuhVice President
South Korea



Mr. Yoshihiro AbeVice President

Japan



Mr. Nurul Falah Eddy Pariang Vice President Indonesia



Dr. Kampanart HuanbuttaVice President

Thailand



Mr. Jack Shen Lim Vice President Malaysia

SECTION CHAIRPERSONS 2023-2026



Scientific Section
Dr. Sang-Hoon Joo
The Korean Pharmaceutical
Association



Pharmacy Education Section Dr. Mohamad Haniki Nik Mohamed Malaysian Pharmacists



Community Pharmacy Section **Mr. I-Hsuan, Heyman, Lee** Pharmaceutical Society of Taiwan



Hospital and Clinical Pharmacy Section **Dr. Faraz Ashraf** Pakistan Pharmacists Association



Industrial Pharmacy and
Marketing Section
Dr. Pornsak Sriamornsak
The Pharmaceutical Association
of Thailand under Royal
Patronage



Social and Administrative Pharmacy Section **Prof. Roderick Salenga** Philippine Pharmacists Association



Medicines and Health Information Section Mr. Lilik Yusuf Indrajaya Indonesian Pharmacist Association

ORGANIZATIONAL ASSESSMENT AND RECOMMENDATIONS

On July 14-17, 2022, the FAPA Headquarters conducted an onboarding session for its new pharmacists volunteers Ms. Katrice Lara Binos and Ms. Joyce Marianne Alvarez and organized a workshop to review FAPA as an organization and come up with recommendations for action areas. These are:

- (1) Increase secretariat support to Bureau Members and Section Chairpersons
- (2) Increase engagement with member associaitions
- (3) Ensure order in decisionmaking and operations
- (4) Promote a strong organizational culture

Increase Support to Bureau Members & Section Chairs

- · Onboarding/ welcome activities:
 - 1st meeting during FAPA Congress
 - Strategic Planning/ Turnover Meeting
- Regular check-in w/ Bureau members
- · Yearly accomplishment reports
- Nomination and Election Guidelines -Commitment and support from member association
- Joint accomplishment report of section chair and member association
- · Assistant section chair

Increase Engagement with Member Associations

- Onboarding/ welcome activities and materials
- Meet with member association officers during FAPA Congress
- Scheduled regular directory updates
- · Online newsletter for Council members
- Featured content on Bureau Members, Section Chairs, Awardees, Secretariat

Ensure Order in Decision-Making & Operations

Build a knowledge library for FAPA containing:

- Organizational Code of Ethics
- Book of Guidelines
- Manual of Procedures for organizing events/meetings
- Work instructions for administrative processes
- Standard documentation procedures
- Templates

Promote a Strong Organizational Culture

- Strategic and consistent messaging through materials and activities
- Protocols for relationship-building and recognizing accomplishments
- · Online newsletter for pharmacists
- Increase Bureau activities for/in developing countries
- Calendar of National Conferences
- Bureau representative in Congress Forums

FAPA headquarters priority action areas identified during the July 14-17, 2022 Workshop

Promoting FAPA's Unique Organizational Culture: We are Family!

FAPA takes pride in its member associations that recognize the value of international cooperation in order to uplift the pharmacy profession and improve health outcomes in Asia. FAPA fosters a family culture, where each member is committed to sharing their strengths with other members, while also bringing best practices and developments into their own countries.

Through the generosity and support of members organizations and individuals within the federation, FAPA is uniquely positioned to convene pharmacists from all practice areas and settings to work with synergy in ensuring access to safe, cost-effective, and quality pharmaceutical services and products.

Furthermore, FAPA maintains the trust of stakeholders by keeping its independence from funding or support from commercial entities especially those engaged in the sale of tobacco, ethical products, or other products that adversely affect health, thus requiring FAPA to be prudent in handling its resources and discerning in engagements and activities that are aligned to its vision.

POSITIVE REFORMS: UPCOMING TWIN FAPA CONGRESSES

FAPA 2023 in Taipei, Taiwan

FAPA 2023 will be a special congress to be hosted by the Federation of Taiwan Pharmacists Associations (FTPA) at the Taiwan International Convention Center (TICC) in Taipei, Taiwan on 24-28 October 2023. After the Pharmaceutical Society of Taiwan submitted the bid for the FTPA to host the FAPA congress in 2024, the FAPA Bureau offered FTPA a chance to host a special event in 2023 and they accepted the invitation. This special event was proposed to make up for the missed congress in 2020 and FTPA has committed to making it successful and providing a fixed remittance of 100,000 USD with a 20% guarantee deposit to FAPA for hosting the event. The MOA signing is scheduled on November 8th, 2022 at the Kuala Lumpur Convention Centre (KLCC), Malaysia.



Taipei 101, An architectural marvel and distinct landmark in Taipei, Taiwan



Gyeongbokgung Palace in Seoul, South Korea, one of the many sights to behold

FAPA 2024 in Seoul, South Korea

FAPA celebrates its 60th Anniversary in 2024, the Korean Pharmaceutical Association (KPA) was selected by the FAPA Council to host the 30th FAPA congress at the COEX Convention and Exhibition Center in Seoul, South Korea from October 29 to November 2, 2024. Formal MOA signing is scheduled on November 12, 2022 at KLCC in Malaysia and includes provisions for guarantee deposit to reflect commitment of KPA to hosting a successful event.

SCAN TO LISTEN





SONG FOR ASIAN PHARMACISTS STRONGER AND BETTER, TOGETHER.

Words by Christine Ching Benosa Production by YourSongMaker

We are stronger, and better together
We will improve health and make medicines safer
Times are uncertain, but we still help each other
Each pharmacist here is like a sister or brother

Let's open our eyes, there are barriers to break
Hand in hand and moving forward, milestones to make
Have courage to make the future brighter
And each of our burdens, a little bit lighter

We may be feeling down, but our friends are around We work hard on our own but we're never alone, no Helping patients get better we get it all done We can face anything, because we are all one

Let's open our eyes, there are barriers to break Let go of our differences, a wise path to take Have courage to make the future brighter And each of our burdens, a little bit lighter

The world's our family, we leave no one behind Wearing wide smiles, a caring heart you'll find Earning patient trust, together we stand Asian pharmacists, we help heal our lands Oh...

Let's open our eyes, there are barriers to break Let go of our differences, a wise path to take Have courage to make the future brighter And each of our burdens, a little bit lighter

FAPA SECRETARIAT 2019-2022

Secretary-General (2019-2022)

Christine Aileen Ching Benosa, RPh MPH

Office and Communications Administrator (2019-2022)

Maria Katrina E. Herrera

Professional Associates (2022)

Katrice Lara Binos, RPh Joyce Marianne Alvarez, RPh

Junior Professional Associates (2019)

Ark Olfato Parojinog April Dominique Ocampo

Consultants

Mr. Mohamad Dani Pratomo Dr. Yolanda Robles Mr. Joseph Wang

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